

# N-Focus Plus

## Minimum Requirements

### CMS

- JDBC Connection to CMS
- RT & Generic RTA Socket installed on CMS
- EAS Enabled

### N-Focus Plus Server

- Supported Operating Systems
  - Windows: all supported versions
  - Red Hat Enterprise Linux: all supported versions
  - Ubuntu: all supported versions
- Processor: 2 GHz Dual Core Processor
- Memory: 4 GB RAM
- Hard Drive: 80 GB available space  
(Initial install requires ~500 MB)
- Physical server or virtual machine



#### About NetLert

NetLert, a division of Candescant SoftBase LLC, is committed to creating a better Avaya call center experience. NetLert strives to ensure that every organization using Avaya call center technology obtains maximum value from their investment by enabling call centers to improve operational decision-making with real-time and historical reporting, available anytime, anywhere, to as many people as needed. With NetLert, you can count on a tool that works as promised and a knowledgeable support team available 24/7 to answer questions.

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